

METRO Pass Vendor Locations

All Pass Vendors are located along Santa Cruz METRO bus routes.

- UCSC and Cabrillo College student ID cards are valid on any local bus service.
- Pass Vendors and TVMs only vend disposable METRO Passes.
- Call Pass Vendor for business hours.



Buy your Highway 17 Express Tickets using our just-launched Mobile App for added convenience.

- Look for **Santa Cruz METRO** anywhere you download your Apps for iOS or Android phones.

Aptos

Cabrillo College, 6500 Soquel Drive

- Cabrillo College students may present valid student ID to board any local bus service.
- Ticket Vending Machine (24-hours)
- Routes: 55, 69W, 71, 91X

Boulder Creek

Boulder Creek Pharmacy, 13081 Highway 9 (831) 338-2144

- Route: 35/35A

Capitola

Capitola Mall, 1855 41st Avenue

- Ticket Vending Machine (24 hours)
- Routes: 55, 66, 68, 69A, 69W

Santa Cruz

Santa Cruz METRO Center (Pacific Station) 920 Pacific Avenue, (831) 425-8600

- Customer Service Representatives are available Mon-Fri 7:15am-5:45pm in person and by phone 7 days per week Mon-Fri 7am-6pm, 8am-5pm weekends
- Ticket Vending Machine (available during lobby hours: 6am-11pm)
- All Routes except 55, 72-79

Scotts Valley

Cavallaro Transit Center, 246 Kings Village Road

- Ticket Vending Machine (24 hours)
- Routes: Hwy 17 Express, 35/35A

Watsonville

Watsonville Transit Center, W. Lake & Rodriguez (831) 425-8600

- Customer Service Information Booth: Mon-Fri 8am-5pm
- Ticket Vending Machine (available during lobby hours: 5:30am-9pm)
- Routes: 69A, 69W, 71, 72, 72W, 74S, 75, 79, 91X

METRO Discount Fares



Older adults and people with disabilities are eligible for discount fares and passes.

Qualifying individuals must present one of the following forms of verification to a Bus Operator upon boarding, and to a Customer Service Representative or METRO Pass Vendor when purchasing a discount pass.

Legally blind customers may ride for free. See scmttd.com or call Customer Service for details.

Older Adults

Must be at least 62 years old and must present one of the following:

- METRO ParaCruz ID Card
- Discount Photo ID Card / Paratransit ID Card issued by another transit agency
- Senior Citizen ID Card
- Identification that displays date of birth (e.g. passports and birth certificates)
- Current State Driver's License, or current State ID Card

People with Disabilities

Must either present one of the following:

- METRO ParaCruz ID Card
- Discount Photo ID Card / Paratransit ID Card issued by another transit agency

- Medicare ID Card
- Valid ID Card for a California Disabled Person Parking Placard
- Disabled Veteran's ID Card
- Access Card

Or must present a completed Discount Fare or Access Card application form. Form must be completed by a medical practitioner or other professional, verifying disability.

Card Benefits

- Provides proof of eligibility for METRO discount or free fares and passes
- Qualifies to ride with attendants with no extra fare, and / or children at the discount fare
- Qualifies for discount fares offered by other transit agencies

Where to Apply

- Visit the **Customer Service Information Booth** at either transit center location during business hours.

Fees for Processing and Replacements:

- \$2 to process a new Photo ID Card
- \$2 for first replacement of a lost card
- \$5 for replacement of a lost card thereafter



Children

Children (through age 17) may ride at the discount fare rate when accompanying qualifying parents:

- To qualify, application form must include a completed Request for Reduced Children's Fare with Discount Fare Card Form (Attachment B).
- A "gold C dot" will then be placed on your Discount Photo ID Card to authorize this benefit.



How to Obtain Application Forms

Read the Discount Fare Program on METRO's website: scmttd.com/agency-info/administration/policies.

- Print application forms that are appended to the policy on the last few pages as Attachment A and Attachment B, and are also linked separately underneath the policy link.
- Forms are also available at the Customer Service Information Booth.

Attendants

- People with disabilities who require an attendant are only required to pay one discount rate fare.
- To qualify, application form must indicate the need for an attendant.
- A "green dot" will be placed on your Discount Photo ID Card to authorize this benefit.

YOUR TICKET TO RIDE

Passes, Purchasing, & Helpful Hints

METRO FARES

METRO Fares

	Santa Cruz County (Local Service)					Amtrak / Highway 17 Express				
	1 Ride (cash)	Day Pass	3-Day Pass	7-Day Pass	31-Day Pass	15-Ride Pass	15-Ride Pass	Day Pass	31-Day Pass	15-Ride Pass
Adult (Age 18 and over)	\$2	\$6	\$15	\$32	\$65	\$27	\$94.50	\$14	\$145	\$94.50
Youth (Through age 17)	\$2	\$6	\$15	\$32	\$48	\$27	\$94.50	\$14	\$145	\$94.50
Discount Fare (See p. 10)	\$1	\$3	\$7.50	\$16	\$32	\$13.50		\$14	\$145	\$94.50
Child (Under 46" tall)										

A limit of three children ride FREE with a fare-paying passenger (Height is marked at bus entrance)

CASH FARES: Please have exact change ready when boarding the bus. Operators do not make change and will not provide cash refunds.

METRO Passes



METRO passes make boarding faster and easier.

Reloadable Plastic CRUZ Cards

- Recommended for frequent riders, and to reduce paper waste
- May be reloaded with cash or pass value as needed

Disposable Paper METRO Passes

- Convenient for infrequent or single use
- Must be discarded when expired or all cash value has been used

Day Passes

Local Day Passes (Day, 3-Day, 7-Day, 31-Day)

- Allow unlimited rides on Local Santa Cruz County routes (excluding Amtrak / Highway 17 Express)
- Valid for the day of, or designated number of consecutive days after validation upon first use

Amtrak / Highway 17 Express Day Passes (Day, 31-Day)

- Allow unlimited rides on ALL METRO routes and designated Local VTA Services
- Also valid on VTA Light Rail (Paper passes are accepted as a transfer to light rail. For customers using plastic Cruz Pass cards, request a ticket from the METRO bus operator before disembarking the bus)
- Valid for the day of, or designated number of consecutive days following initial validation upon first use
- NOT offered at a discount rate

Ride Passes (1-Ride, 15-Ride)

- Valid for 1 single ride or 15 single rides, deducted from pass after each use
- Balance of rides remaining is printed on paper pass after each use
- No expiration date
- Groups may charge multiple rides to a single 15-Ride card.

Local Ride Pass

- Only valid on all Local Santa Cruz County routes (excluding Amtrak / Highway 17 Express)

Amtrak / Highway 17 Express Ride Pass

- Valid on Amtrak / Highway 17 Express buses and any local METRO route

METRO CASH Card

- Stored value card available in: \$10, \$20, \$30, and \$50 denominations
- No expiration date
- Valid for purchasing day passes or single fares upon boarding
- Please alert the Bus Operator as to the type of fare you wish to use upon boarding
- The farebox will deduct the proper amount from the balance of your CASH card (printed on back of paper pass)
- NOT accepted as fare on METRO ParaCruz or Local VTA routes
- Groups may charge multiple rides to a single card

Pass and Transfer Details

METRO Local Day Passes (Single-Day, 3-Day, 7-Day, 31-Day) allow unlimited rides on Local Service (all Santa Cruz County Routes excluding Amtrak / Highway 17 Express) until the pass expires.

Valid Cabrillo College and UCSC ID cards are honored on Local Service. Cards must have a sticker indicating the current term to be considered valid.

Monterey Salinas Transit (MST) transfers are available for Local Service (non-Highway 17 Express) from the Bus Operator.

Where to Buy METRO Passes



- METRO website (mail-order, credit cards only): scmttd.com/fares/buy-passes-online
- Mail-order (checks only): print and complete the mail-order form at scmttd.com/fares/mail-order
- Customer Service Information Booth
- Any METRO Ticket Vending Machine
- Any Pass Vendor
- Bus Operator upon boarding (cash or METRO CRUZ Cash only for disposable day passes)

NOTE: Reloadable CRUZ Cards may ONLY be purchased from Customer Service, our website, or by mail-order (not available from Pass Vendors or TVMs).

CRUZ Cards

RIDE SMARTER • SAVE TIME • NO WASTE

METRO CRUZ Pass and CRUZ Cash cards are plastic smart cards. These long-lasting reloadable cards make boarding easier and faster, and are an alternative to disposable paper passes.

- Lanyard and plastic card carrier may be purchased from Customer Service for \$3.
- Upon boarding, tap your CRUZ Card on the red circle on the farebox.
- The proper default fare is automatically deducted.

- When boarding, inform the Bus Operator of your discount status BEFORE tapping your CRUZ Cash Card.
- If you wish to request that the Bus Operator read your CRUZ Card, do so BEFORE tapping your card on the farebox.
- Amtrak / Highway 17 Express 31-Day Cruz Pass card holders wishing to ride VTA Light Rail MUST REQUEST a VTA Light Rail Transfer.
- Groups may charge multiple rides to a single CRUZ Cash card or 15-Ride CRUZ Pass Card.

METRO Ticket Vending Machines

Located in all Transit Centers, and at Cabrillo College, Ticket Vending Machines (TVMs) are public self-serve kiosks. Use cash or credit card to:

Purchase disposable METRO Passes

- Discount Passes available for older adults, youth, and people with disabilities.
 - NOTE: You must present Discount Photo ID with a Discount Pass when boarding the bus.

Reload new cash value onto your CRUZ Cash Card, or new pass value onto your CRUZ Pass Card:

- Tap the Cruz Card on the red circle.
- Screen will display type of pass previously purchased.
- Select pass, make payment with cash or credit card.
- Tap the red circle again.
- Take your receipt.

Determine the balance or expiration date on your CRUZ Card:

- You may ask the Bus Operator upon boarding to check the status of your card, then tap the Cruz Card on the red circle on the farebox.
- Ask a Customer Service Representative at the Information Booth, or tap the Cruz Card at any METRO TVM.

Review our Smart Card Policy at scmttd.com/agency-info/administration/policies



Stay Connected



Schedule By Stop

View today's schedule at any bus stop or transit center via web or text message.

Subscribe to Route Alerts

Choose to receive email or text alerts, or both!

scmttd.com/connect



Customer Service
920 Pacific Avenue
Santa Cruz, CA 95060
(831) 425-8600
Mon-Fri 7am-6pm

Administrative Offices
110 Vernon Street
Santa Cruz, CA 95060
(831) 426-6080
Mon-Fri 8am-5pm

METRO ParaCruz
2880 Research Park Drive
Suite 160
Soquel, CA 95073
(831) 425-4664
Daily 8am-5pm
scmttd.com